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Measuring unpaid care in the Labour Account consultation Collection Notice

The Australian Bureau of Statistics (ABS) has been funded to expand the [Labour Account \(https://www.abs.gov.au/statistics/labour/labour-accounts/labour-account-australia/latest-release\)](https://www.abs.gov.au/statistics/labour/labour-accounts/labour-account-australia/latest-release) to improve estimates on the total hours spent on unpaid care and their monetary value. A [consultation \(https://consult.abs.gov.au/labour-statistics/unpaid-care-consultation\)](https://consult.abs.gov.au/labour-statistics/unpaid-care-consultation) is open for submissions between 29 November 2024 and 28 February 2025 to receive feedback on the planned approach.

This Collection Notice explains the collection and use of personal information as part of the public consultation phases for Measuring unpaid care in the Labour Account.

Who is collecting your personal information?

As part of making a submission, your personal information is being collected by the ABS and ABS' technology service provider for the consultation, [Delib \(https://www.delib.net/citizen_space\)](https://www.delib.net/citizen_space). Delib is a third-party platform used by the ABS by way of the technology known as Citizen Space. The [Privacy Notice \(https://consult.abs.gov.au/privacy_policy\)](https://consult.abs.gov.au/privacy_policy) for the Consultation Hub explains how the ABS use Delib and Citizen Space and how Delib will collect, safeguard, and process your data on behalf of the ABS. The ABS is the data controller and Delib is the data processor.

The [ABS Privacy Policy for Statistical Information \(https://www.abs.gov.au/about/legislation-and-policy/privacy/privacy-abs/abs-privacy-policy-statistical-information\)](https://www.abs.gov.au/about/legislation-and-policy/privacy/privacy-abs/abs-privacy-policy-statistical-information) and the [ABS Privacy Policy for Managing and Operating Our Business \(https://www.abs.gov.au/about/legislation-and-policy/privacy/privacy-abs/abs-privacy-policy-managing-and-operating-our-business\)](https://www.abs.gov.au/about/legislation-and-policy/privacy/privacy-abs/abs-privacy-policy-managing-and-operating-our-business) provides details about how we (the ABS) manage and protect your personal information.

Feedback

What personal information is collected?

For the Measuring unpaid care in the Labour Account consultation, the ABS will collect and hold the following personal information that you provide:

- Name
- Email address
- Phone number
- Job title
- Organisation
- Responses to consultation questions

How will your personal information be used?

The personal information on your survey submission will be de-identified during analysis and not shared with other third parties, unless required by law. We reserve the right to edit (for example, remove defamatory material or, where appropriate, de-identify personal or sensitive information) where necessary.

If you have provided a survey submission on behalf of an organisation, the ABS may share the information in your survey submission to an alternative contact within your organisation if there is a legitimate reason to do so.

The ABS may publish summaries of survey submissions in the ABS Consultation Hub, however, these will not contain any details to identify the submitter.

Except for Delib in their data processing role, the ABS will not:

- share information in a way that would identify you or your organisation(s) without your consent.
- share information with private organisations, such as direct marketing companies.
- share information with other government agencies for compliance or regulation activities.

Unless required or authorised by or under an Australian law.

How will your personal information be managed?

We comply with the [Privacy Act 1988 \(https://www.legislation.gov.au/Series/C2004A03712\)](https://www.legislation.gov.au/Series/C2004A03712) and the [Archives Act 1983 \(https://www.legislation.gov.au/Series/C2004A02796\)](https://www.legislation.gov.au/Series/C2004A02796) in the storage, use and destruction of your personal information collected.

The personal information collected as part of this consultation on your survey submission will be de-identified during analysis and the submission is stored in secure data centres in Australia. The hosting provider for Delib (AWS) meets all Australian Government privacy and data storage requirements.

The ABS will extract a full copy of your submission from the Consultation Hub shortly after you make your submission and store this in the secure ABS environment. Authorised ABS staff will then remove your contact details (name, organisation, email address and phone number) and store a de-identified version of your full extracted submission in the secure ABS environment separately.

The [ABS Privacy Policy for Statistical Information \(https://www.abs.gov.au/about/legislation-and-policy/privacy/privacy-abs/abs-privacy-policy-statistical-information\)](https://www.abs.gov.au/about/legislation-and-policy/privacy/privacy-abs/abs-privacy-policy-statistical-information) provides details about how we (the ABS) manage and protect your personal information stored in ABS systems.



Retention and deletion of information

Your original submission will be extracted by authorised ABS staff and deleted from the Delib system (at time of extraction or by May 2025). The fully extracted and de-identified version of your submission will be retained and destroyed in accordance with the relevant legislative requirements.

How to access and correct your personal information

Contact the ABS Privacy Officer using the details provided below if you need to access or correct your personal information.

How to update your submission

A submission cannot be edited in the Consultation Hub once it has been submitted. If the consultation is still open and the information you provided in your submission changes, you request to remove your original submission and provide a new submission. Please contact unpaid.care.consultation@abs.gov.au (<mailto:unpaid.care.consultation@abs.gov.au>) or the ABS on 1800 482 517.

Privacy complaints

The [ABS Privacy Policy for Statistical Information \(https://www.abs.gov.au/about/legislation-and-policy/privacy/privacy-abs/abs-privacy-policy-statistical-information\)](https://www.abs.gov.au/about/legislation-and-policy/privacy/privacy-abs/abs-privacy-policy-statistical-information) has information about how you can make a complaint if you feel we have not adequately protected your privacy. The Policy describes how we will respond to your complaint, and what you can do if you are not satisfied with our response.

You can contact the ABS Privacy Officer (details below) who will respond to enquiries or assist with complaints.

ABS Privacy Officer contact details

By email: privacy@abs.gov.au (<mailto:privacy@abs.gov.au>)

By post: ABS Privacy Officer
Australian Bureau of Statistics
Locked Bag 10, Belconnen ACT 2617

